

Health Care Helpers

non-linguistic tool



Facts

Vocational sector: Health care helpers

Work place: Home for the elderly / hospitals/ home care/ care services

Producer team: Iceland/Germany

Skills assessments and quiz made by:

Vocational Training Center: Mimir-Lifelong Learning Centre (Reykjavík, Iceland)

Vocational Training Center: bildungsmarkt e.v. (Berlin, Germany)

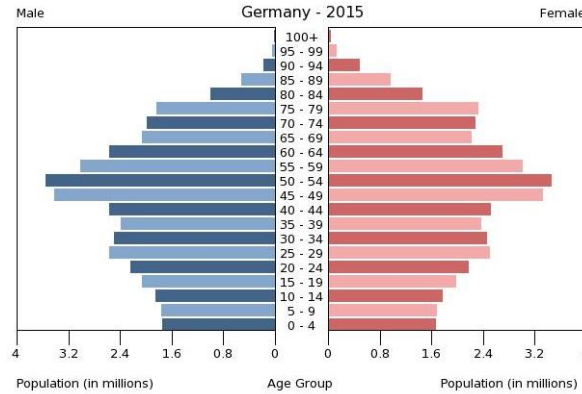


Why health care helper?

Language skills are negligible

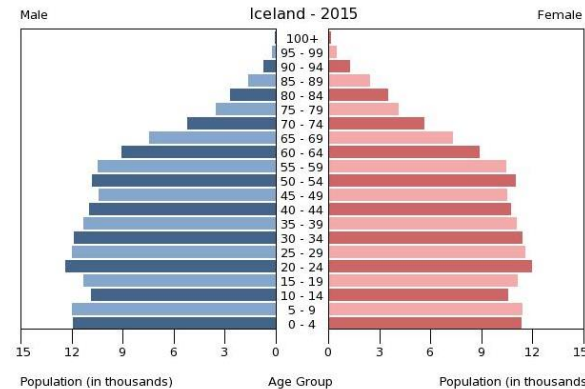
This line of work offers good perspectives for further employment

This sector is mostly the same in Europe



Occupational sector with need of workforce

Good opportunities to learn language skills in this field of work



elderly population

...

Developing process

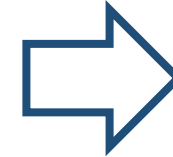
Preparation

- interview with experts
- curriculum
- European Qualifications Framework (EQF) of healthcare profession
- interviews



Relevant subskills for the Profession

- Hygiene
- Nutrition
- Co-operate at the evaluation of the care process
- Medicines
- Personal competencies
- Relocation/positioning of patients
- Language skills
-



Selection of subskills

- Hygiene
- Nutrition
- Medicines
- Relocation/positioning of patients






Production of the quiz



iSpring

CERTIFIED PARTNER
AND TRAINER

The screenshot displays the iSpring Quiz Creator interface. The top menu bar includes Home, Help, and various tool icons. The left sidebar shows a slide navigation pane with 'Health Care Helper - Nutrition' and 'Question Group 1' containing 10 items, with item 4 selected. The main workspace is titled 'Multiple Response Question' and features a 'Form View' and 'Slide View' tab. The 'Form View' shows a table for defining answers:

Correct	Premise
<input type="checkbox"/>	 Click to add text
<input type="checkbox"/>	 Click to add text
<input checked="" type="checkbox"/>	 Click to add text
Type to add a new item	

Below the table, the 'Options' tab is active, showing settings: 'Use default options' is checked; 'Score' is 'By Question'; 'Attempts' is '1'; 'Points' is '10'; 'Penalty' is '0'; 'Shuffle answers' is checked; 'Limit time to answer the question' is unchecked; 'Time limit' is '1 min 0 secs'; 'Allow partial answer' is unchecked; 'Limit number of answers' is '1'.



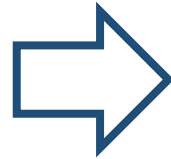
Health Care Helpers - non-linguistic tool



Piloting

Testing the quiz

- testing by 90 participants
- Participants: ex-professionals, random test takers, stakeholders



Collecting Feedback

bildungsmarkt e.v.

FAST TRACK

PILTOING - FEEDBACK BY RANDOM AND STAKEHOLDER

Quiz: Health care helper

Contents - Nutrition

Question 3 of 11
Comments: question is not comprehensible

Question 6 of 11
Comments: question is not comprehensible

Question 8 of 11
Comments: question is not comprehensible / scale is missing (how much litre)

Contents - Hygiene

Question 1 of 8
Comments: question difficult to understand / question is not comprehensible

Contents - Relocation & Positioning of Patients

Question 2 of 11
Comments: question is incomprehensible / what is picture 2?

Question 4 of 11
Comments: question is not easy to understand

Question 5 of 11
Comments: question is not easy to understand

Contents - Medicines

Question 4 of 6
Comments: Question is incomprehensible / what is the question?

Question 5 of 6
Comments: question is not easy to understand

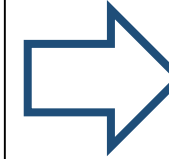
Quiz - Health care helper in general

1.1 The level of difficulty of the questions was...
easy 1 2 3 4 5 6 7 8 9 10 complicated

1.3 Were the question types clear and understandable?
Not clear 1.2 3 4 5 6 7 8 9 10 clear

Comments/Improvement:

- Quality of the pic is useless/ too pixilated
- In general the quiz is not so easy → some question are too easy, some too complicated, but good to detect the first skills!



Improving quiz

